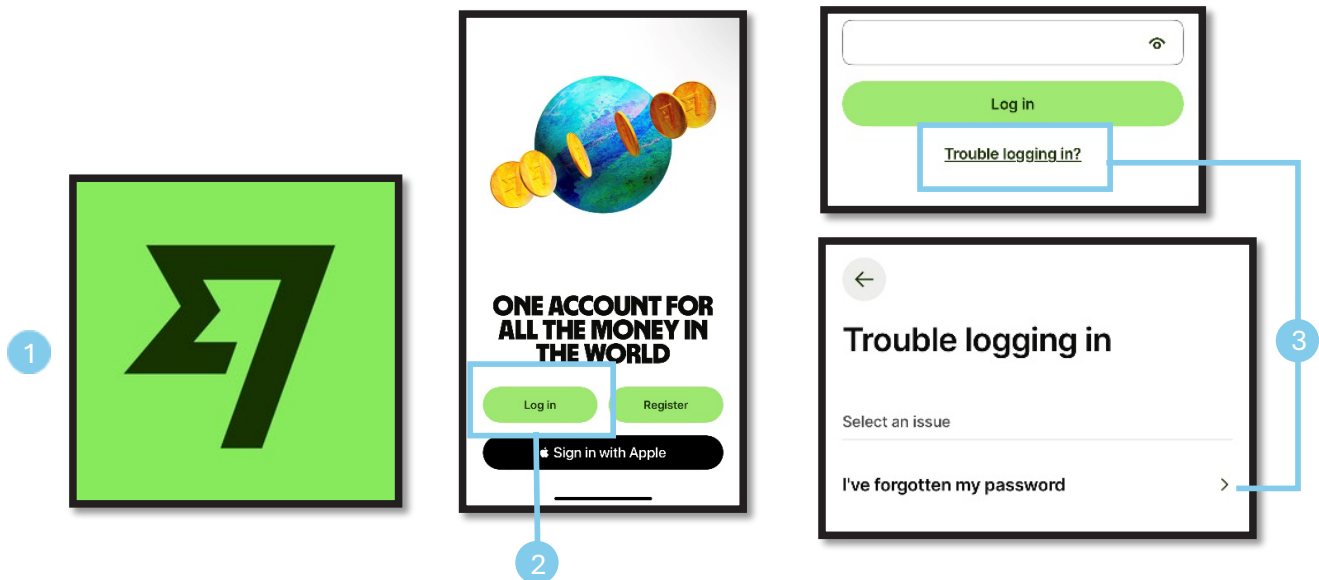
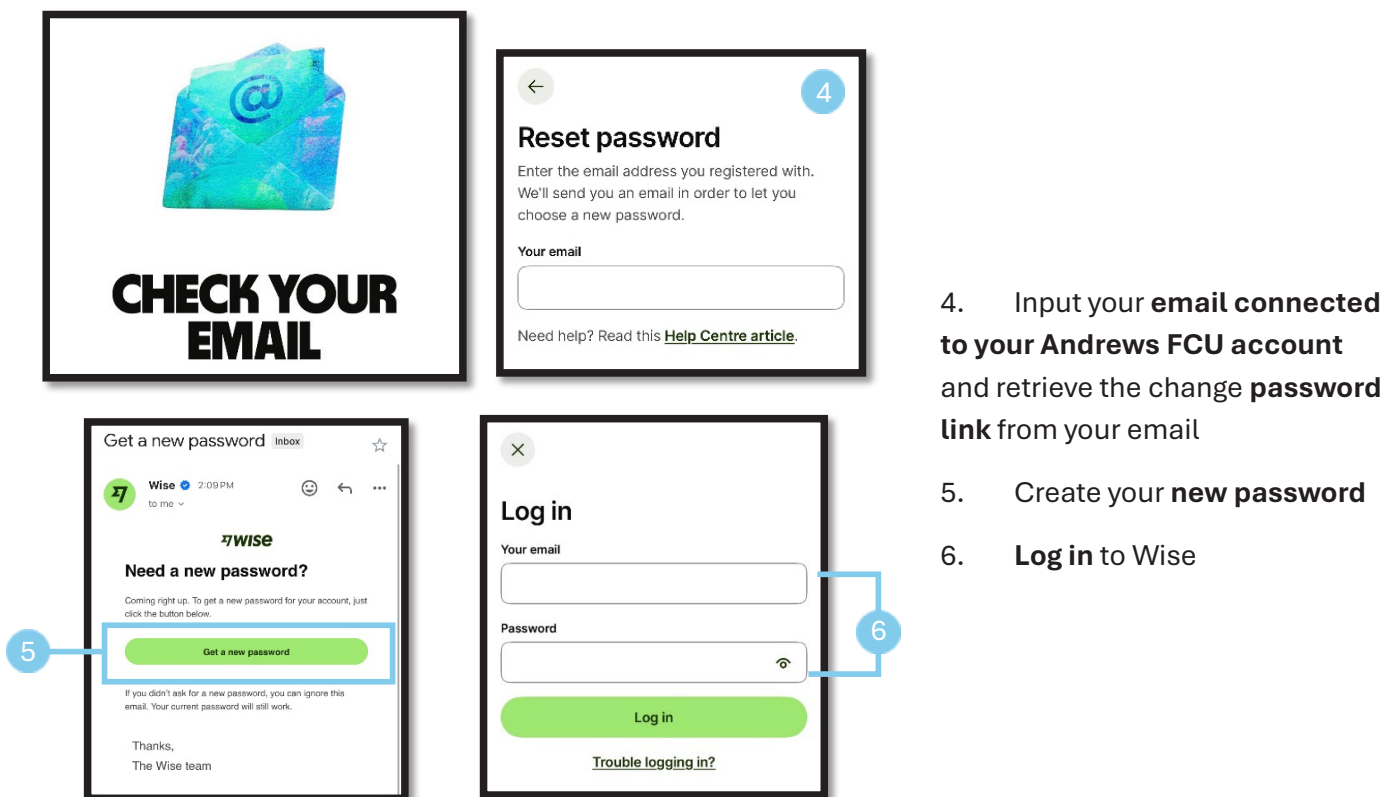


WISE IBAN GUIDE

AS OF JULY 2025



1. Download **Wise app** (not Andrews FCU) (skip to step 6 if you already have Wise app/account)
2. Select **log in**
3. Click “**Trouble logging in?**”, then “**I’ve forgotten my password**”



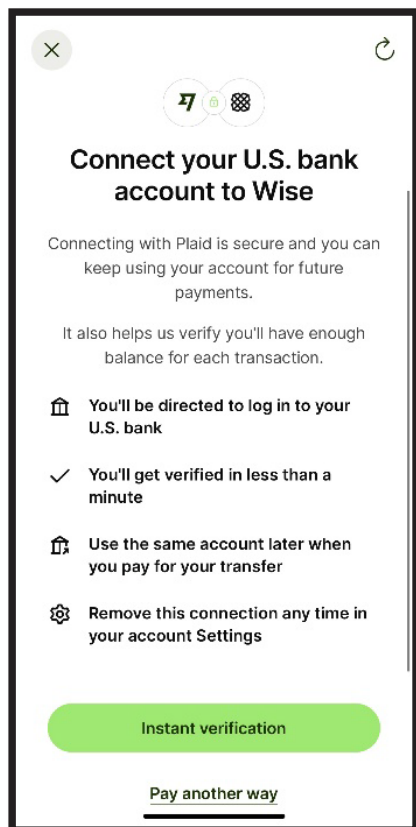
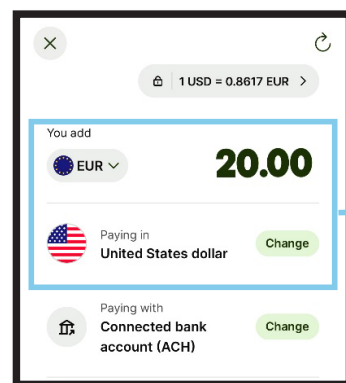
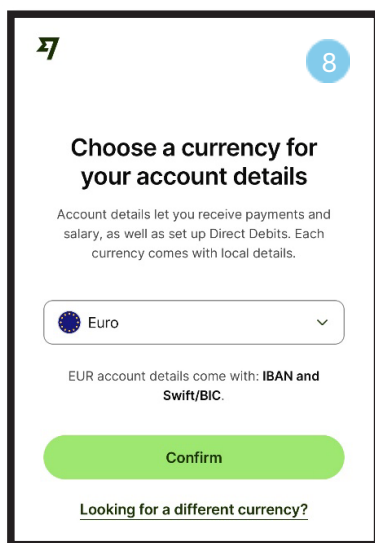
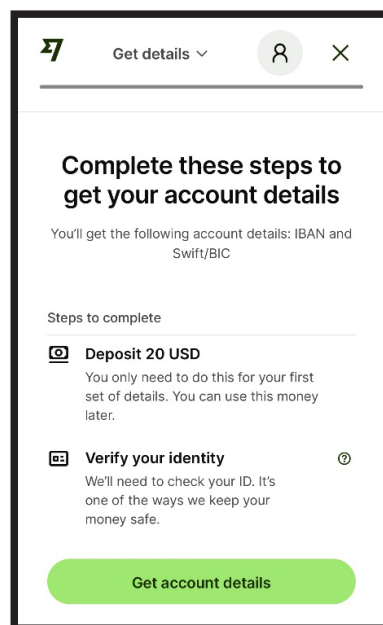
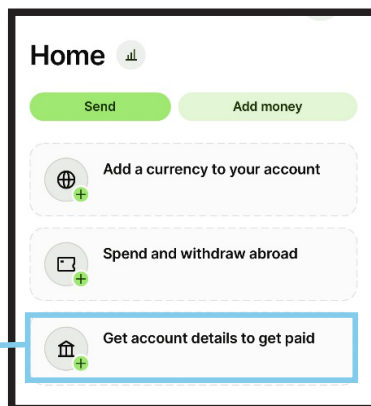
4. Input your **email connected to your Andrews FCU account** and retrieve the **change password link** from your email
5. Create your **new password**
6. **Log in** to Wise

7. Click “**Get account details to get paid**”

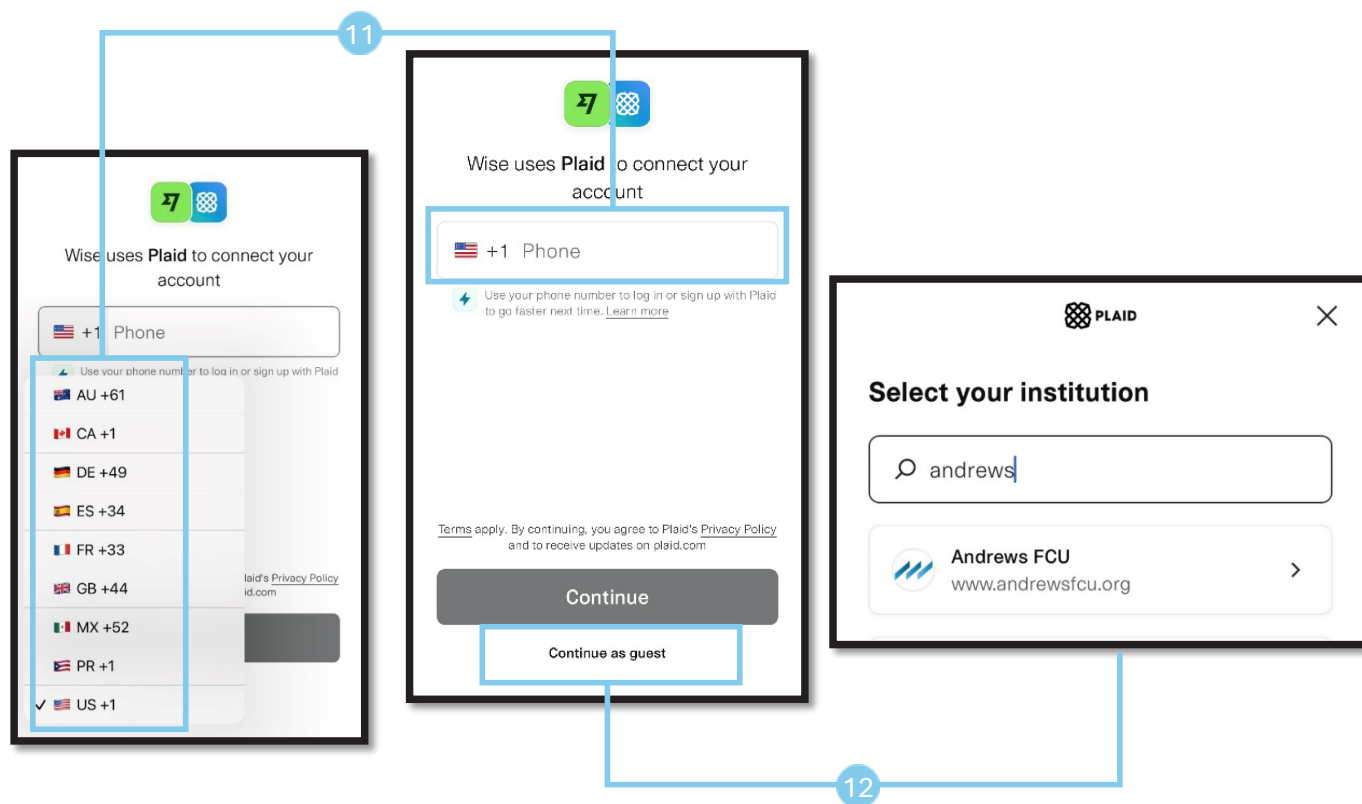
8. Choose “**Euro**” and select “**Confirm**”

9. Send 20 euros with **US dollars** with payment method as ACH – “**Paying With Connected Bank Account (ACH)**”*

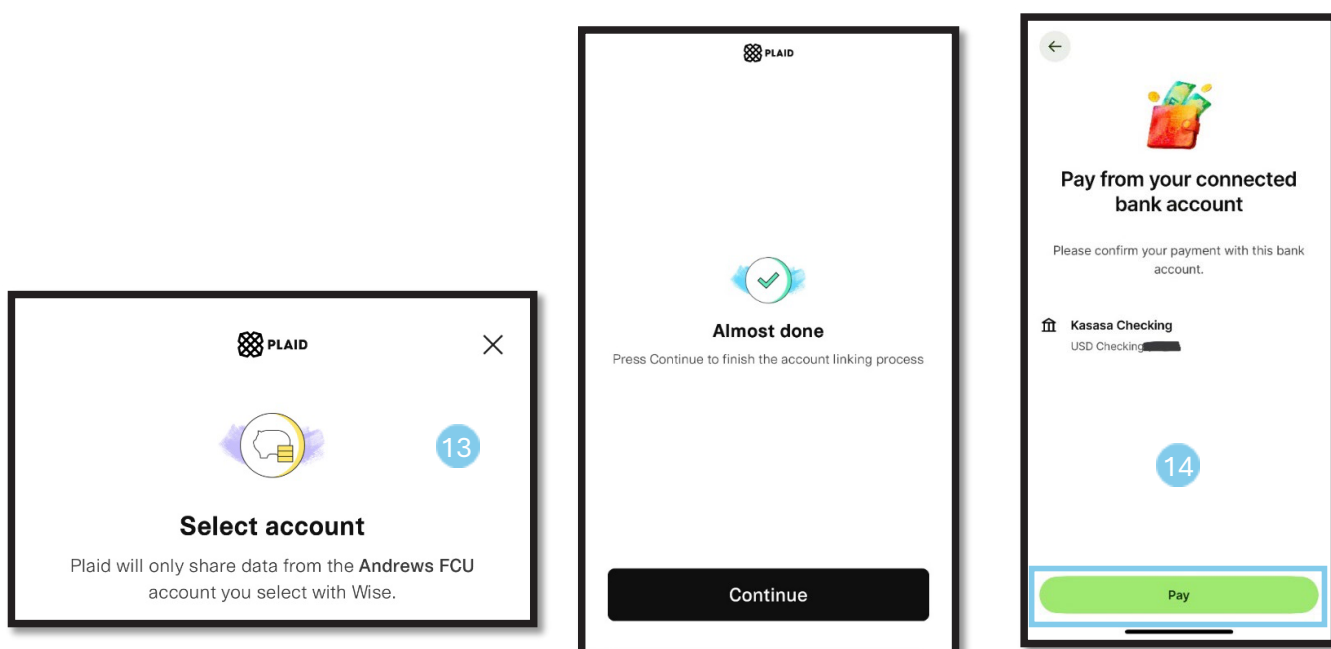
**This step is necessary to create your IBAN; once the transfer is complete, you may choose to send the funds back to your U.S. account*

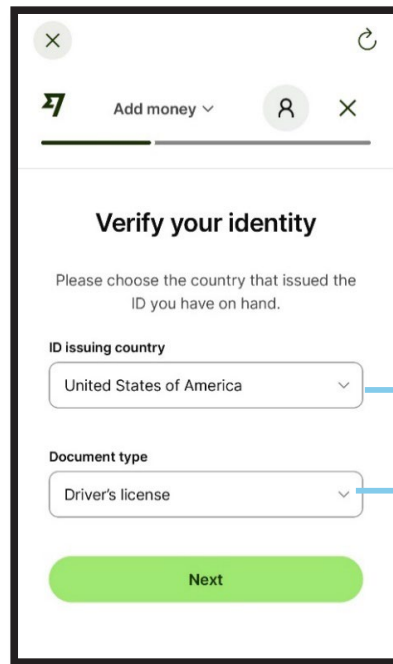
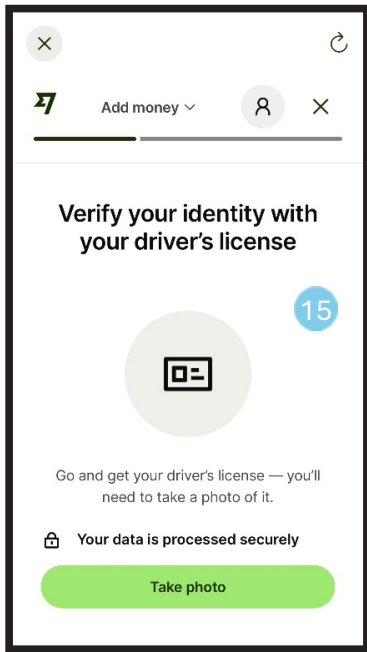


10. Select “**Instant Verification**”



11. If you have one of the listed country codes above, enter your phone number to use **Plaid**
12. If not, click “**Continue as guest**” and search for “**Andrews FCU**” to log in
13. **Select the account** to withdraw the opening deposit from
14. Make deposit by selecting “**Pay**”



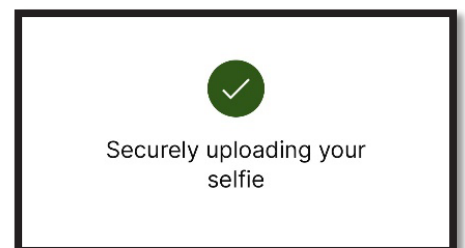
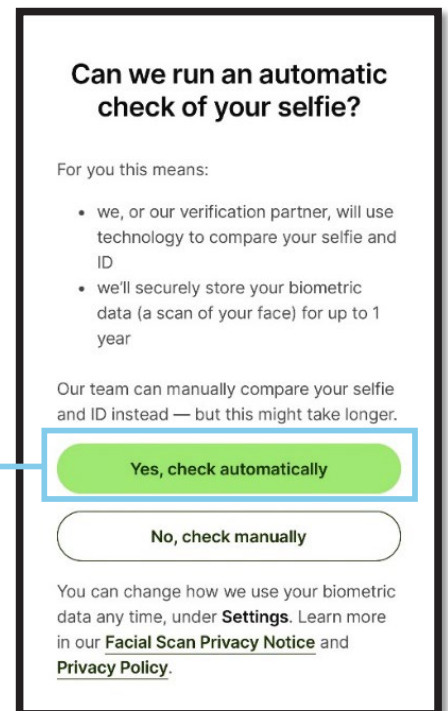
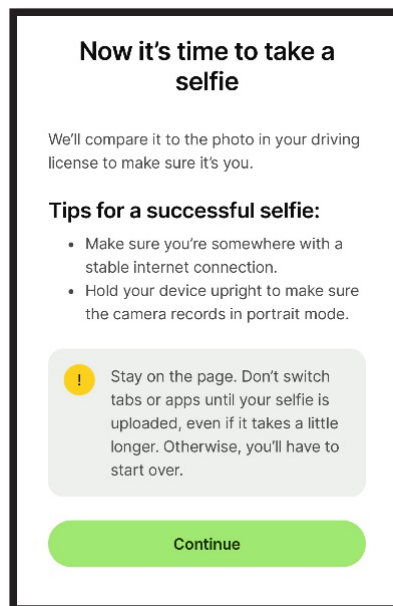


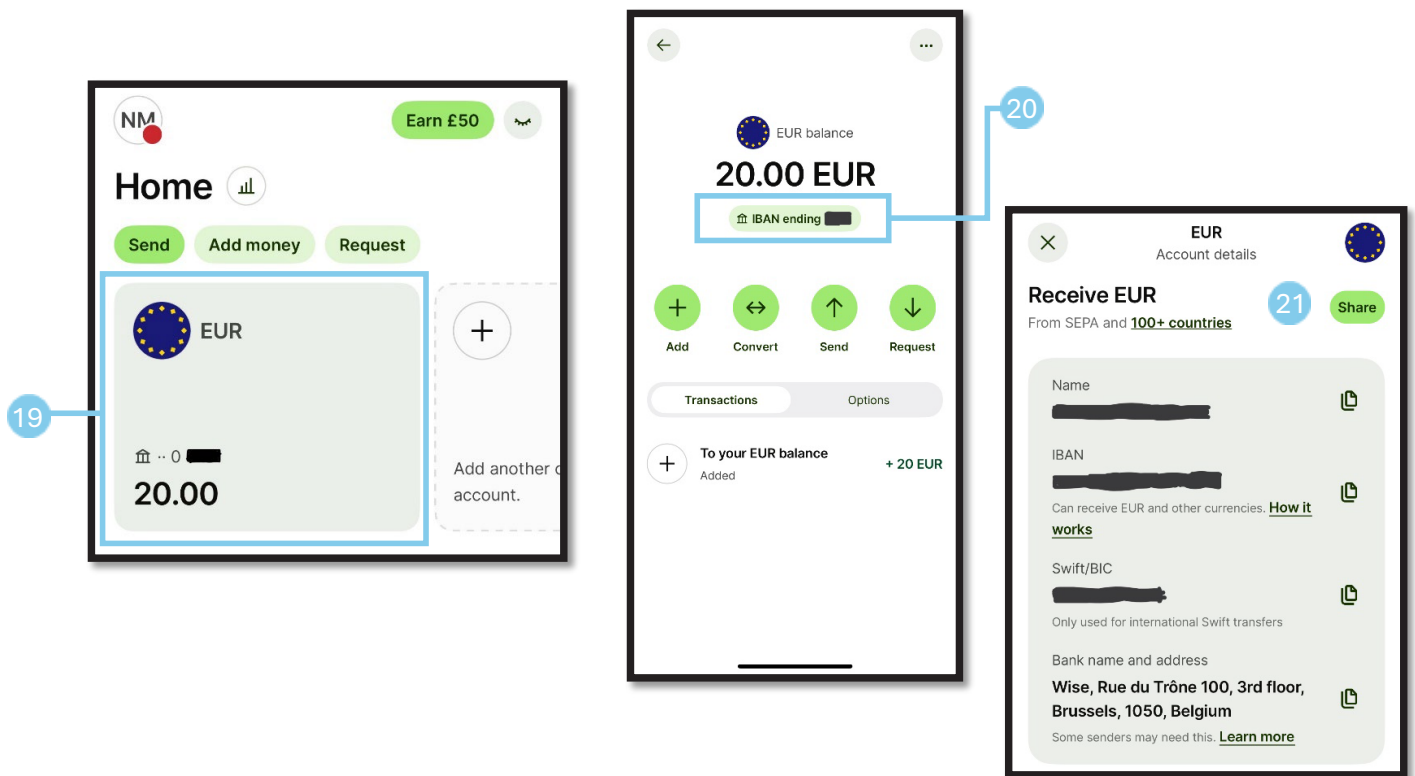
15. Proceed with **identity verification** requirements from Wise – select “**Take Photo**”

16. **Choose an ID** (not military CAC) and take a **picture**

17. Submit a **selfie** by following the instructions provided

18. Click “**Yes, check automatically**” to expedite the ID review process





19. Return to the **Wise home page** and click the **Euro box**
20. Select on the **IBAN field** under the current balance to retrieve your account details
21. Your **IBAN and BIC information** will populate on the next screen

**The opening deposit may have to compete processing to retrieve your IBAN information*